

COMPLIANCE DEPARTMENT

STATEMENT OF NONDISCRIMINATION

This facility complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. It does not exclude people or treat them different because of race, color, national origin, age, disability, or sex.

THIS FACILITY

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic format, other formats)
- Provides free language services to people whose primary language is not English, such as
 - Qualified interpreters
 - Information written in other languages

For further information, to request free auxiliary and/or interpretation services, please contact the Administration Team.

TO FILE A COMPLAINT WITH THE AVALON COMPLIANCE DEPARTMENT:

- **Hotline Phone:** 877-874-8416
- **Chief Compliance Officer:** 801-596-8844
- **Email:** _AV_Compliance@avalonhealthcare.com
- **Web:** www.Avalonhci.alertline.com

TO FILE A COMPLAINT WITH THE U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES, OFFICE OF CIVIL RIGHTS:

- **Online Portal:** <https://ocrportal.hhs.gov/ocr/portal/lobby.isf>
- **Phone:** 1-800-368-1019
- **TDD:** 1-800-537-7697
- **Mail:** U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201
- **Complaint forms are available** at <http://www.hhs.gov/ocr/office/file/index.html>